

NOTICE OF COMMERCIAL MEASURES ON DEMURRAGE AND DETENTION (D&D) IN ISRAEL

Advisory

Oct 25, 2023

Dear valued ONE customer,

Commercial Measures - Israel

Following our advisory dated 16th October 2023 regarding the ongoing situation in Israel, we would like to inform you about the commercial actions implemented by ONE in relation to your shipment.

Demurrage and Detention (D&D)

A temporary suspension of demurrage and detention charges will be in effect for both inbound detention (CTIC) and outbound detention (CTOC) for containers at all locations in Israel from 8th October 2023 to 8th November 2023 as extra free days.

We sincerely apologize for any service disruptions to/from Israel which are outside of our control. We thank you for your patience as we collaborate with terminal operators to restore services promptly.

We greatly appreciate your support and eagerly anticipate continuing to meet your global transportation requirements.

Yours faithfully,
Ocean Network Express