

IMPORT CONTAINER RELEASE PROCESS – PORT OF ANTWERP

EUA Advisory

Nov 16, 2023

Dear valued ONE customer,

The Port of Antwerp is replacing their current pin code process with a digital process for the release of containers. Certified Pick up (CPu) will be mandatory from the 15 th of January 2024 for all terminals in Antwerp.

Safer, more transparent, and more efficient, by registering on the CPu platform, all parties in the import chain can see the status of the container at any time.

A container will only be available for collection when it has a digital right of pick-up and the identity verification of the transport operator picking up the container has been confirmed.

You can find more information about Certified Pick up, which includes instructional “how to” videos and general information on the new website: <https://www.certifiedpickup.eu/en>

Should you have any questions please contact your customer services representative for support <https://eua.one-line.com/standard-page/office-location>

Yours faithfully,