

Customer Advisory

Update on Red Sea / Gulf of Aden: Changes to our Transpacific services

24 January 2024

Dear customer,

The situation in and around the Red Sea / Gulf of Aden is extremely volatile, with all available intelligence at hand confirming that the security risk remains at a significant level. Due to the ongoing circumstances, we are writing to inform you of the adjustments we intend to make to our Transpacific services. Below you can find changes to the services:

TP17: This service will continue to go via the Cape of Good Hope in both directions. Due to the deviation, which will lead to longer transport times, we will add an additional vessel. This will start from Maersk Sana voyage 408W departing Hong Kong on February 18th, 2024.

TP12: This service will continue to go via the Cape of Good Hope on the US East Coast to Asia transit and will omit Salalah. This will be implemented from Georg Maersk voyage 403W departing Newark January 25th, 2024.

TP16: This service will continue to go via the Cape of Good Hope on the US East Coast to Asia transit, with the window adjustment starting from Seroja Lima voyage 407E departing Xiamen on February 16th, 2024.

TP11: This service will continue to go via the Cape of Good Hope in both directions, with the window adjustment starting from Maersk Saigon voyage 407W departing Singapore on February 22nd, 2024.

We understand the potential impact this may have on your logistics operations, but please rest assured that all decisions have been carefully considered. We are making these changes to preserve weekly departures for our services with the goal of giving you more predictability, reliability, and consistency, despite the associated delays that come with the current re-routings.

While we continue to hope for a sustainable resolution in the near-future and do all we can to contribute towards it, the situation currently remains untenable, and we encourage customers to prepare for complications in the area to persist and for there to be significant disruption to the global network. Our teams are on hand to support with your planning, should you need any assistance.

Yours sincerely,

A.P. Moller-Maersk