

Looking for Updates on Operations and Customer Service?

Dear Customer,

Here's a recap of the recent operational updates across our six regions. In case you have missed them or you'd like to see the newest information, please bookmark our Live Ticker on the Red Sea situation:

Red Sea situation updates



- [Live Ticker on Surcharges and Rates](#)

Here are the latest updates:

- Price announcement: ISC to North Europe (Feb 21, 2024)
- Updated OCR: North America to Asia (Feb 15, 2024)
- Updated OCR: Europe to Far East (Feb 7, 2024)
- [Live Ticker on the Red Sea situation](#) (updated on Feb 21, 2024)
- [FAQ on the Red Sea situation](#)

[Live Ticker](#)

[Rates Live Ticker](#)

[Shipping between Türkiye and the Red Sea? Here's our new TRS feeder service](#)

Here's an exciting update for your cargo planning. From March 2024 we will introduce our new Türkiye Red Sea Feeder Service (TRS).

[TRS Update](#)

[**In case you have missed our Citrus Loader for exports from South Africa**](#)



Starting this year, from the end of May through September, get ready for the seamless connectivity of our seasonal Citrus Loader, with weekly departures from Durban and the Eastern Cape during the peak citrus season.

[Learn more](#)

[Chinese New Year 2024 updates for your cargo planning](#)

The Chinese New Year is approaching. Keeping your cargo planning in mind, we've prepared a series of updates with details to keep handy that you can access through our website:

[Chinese New Year 2024](#)

All operational updates in one place



On this page, you can keep yourself updated on the regional operational and customer service developments

[Learn more](#)

If you should have any questions, please contact our customer service teams at your [location](#), who will be glad to guide you based on your individual situation.

Best regards,



Maria-Fernanda



Niklas Jan

From our Customer Communications Team