

Looking for Updates on Operations and Customer Service?

Dear Customer,

Here's a recap of the recent updates across our six regions:

[Shipping with our Europe East Coast Express \(ECX\)? Here's an update](#)



If you're shipping on our Europe East Coast Express ([ECX](#)) service, here's an update for your cargo planning. From mid-April 2024, we will be omitting Navegantes in Brazil until further notice. Therefore, we'll be introducing a weekly feeder service between Navegantes and Rio de Janeiro, Brazil for both import and export cargo.

[ECX Update](#)

Peak Season Surcharge (PSS) Updates



- Shipping to Banjul, Gambia? A Peak Season Surcharge is coming up
- Shipping from India to Arabian Gulf? A PSS is coming up

[PSS to Gambia](#)

[PSS India to Arabian Gulf](#)

[Shipping citrus from South Africa? Our Citrus Connect just got better](#)



Remember our news about the Citrus Loader in [February](#)? We developed this service to support our long-term commitment with the **South African export market**, covering seasonal needs during 2024 and the coming years. Since our announcement, our service has had a few positive changes that might turn your cargo planning into a citrus-licious experience!

[Learn more](#)

[Here's a THC update for Georgia](#)



The Terminal Handling Charge (THC) in Poti, Georgia is changing and coming into effect for all container types from May 1, 2024, until further notice. Get the details below.

[THC Georgia](#)

If you should have any questions, please contact our customer service teams at your [location](#), who will be glad to guide you based on your individual situation.

Best regards,