

Looking for Updates on Operations and Customer Service?

Dear Customer,

Here's a recap of the recent updates across our six regions:

[Here's an update on the collapsed bridge in Baltimore, US](#)



The bridge collapse in Baltimore has brought all vessel traffic to a stop. This unforeseen situation will impact the delivery of cargo loaded on the following vessels (please bookmark this website for further updates):

[Baltimore, US Update](#)

[Here's an update for our inland tariff](#)



We know that your cargo planning happens across different geographies in the world. This is why we want to make sure that you keep yourself updated with the latest inland charges at your preferred origin and destination countries.

[Learn more](#)

[Shipping from Asia to Latin America? A GRI is coming up](#)

A General Rate Increase (GRI) from Asia* to the West Coast of Latin America, Mexico, Caribbean, Central America and Latin America East Coast** for cargo transported in 20' and 40' Dry containers, including High Cube equipment and 40' Non-operative reefers is coming up.

[GRI from Asia to Latam](#)

All operational updates in one place



On this page, you can keep yourself updated on the regional operational and customer service developments

[Learn more](#)

If you should have any questions, please contact our customer service teams at your [location](#), who will be glad to guide you based on your individual situation.

Best regards,



Maria-Fernanda



Niklas Jan

From our Customer Communications Team