

# CANADA Daily News and Updates May 22nd 2024

## Truck Updates

- Best Practices for Managing Detention

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### Best Practices for Managing Detention

Detention is a significant problem for the freight transportation industry. According to a study from the American Transportation Research Institute (ATRI) released in 2023, detention and delay at customer facilities was the fourth-highest industry issue for drivers and sixth-highest for the industry overall. In fact, detention has been in the top-ten list in the ATRI survey for over a decade. Detention has been around for a long time, and it is not going away.

Far too many carriers have no process in place to manage detention. Instead, these companies simply react on the spot to each occurrence and unrealistically hope that it does not happen again. The carriers who have the most success with mitigating detention take a different approach. Having accepted the fact that detention is part of their daily business life and part of the industry, they proactively manage detention. This is accomplished by establishing a well-defined process that is followed consistently.

Read more in an [article from the Commercial Carrier Journal](#).