

## **Customer Advisory**

Update on Red Sea situation: What to expect in June

22 May 2024

Dear Customer,

As we shared in our <u>6 May update</u>, the complexity of the situation in Red Sea and the ripple effects on global supply chains have intensified in recent months. This has caused industry-wide disruptions. We now expect that these disruptions will continue into the third quarter of 2024.

Despite hopes that the situation would improve, we continue to face additional challenges and costs. These include, but are not limited to, the costs of the longer journeys and increased sailing speed to make up for delays. This has led to additional fuel costs. At the same time operational bottlenecks have absorbed and reduced available capacity, leading to higher charter rates. We are doing what we can to add further capacity to our routes, in line with our customers' needs. So far, we have leased more than 125,000 additional containers and have increased our sailing speed, as well as organised our fleet to enhance capacity where possible.

To help with the additional costs, some surcharges will increase temporarily. You will see relevant surcharges on your latest invoices, some higher than last month. Please know that we will continue to review the surcharges regularly and keep you updated on changes. You can also find the latest information on our <u>dedicated surcharges page</u> on Maersk.com.

If you have any further questions, <u>please contact</u> your local Maersk representative. They are standing by to help you plan your future supply chain moves and can offer more information on the options available to you.

Thank you for your understanding during this challenging time.

Sincerely, A. P. Moller – Maersk