



Introducing the NEW Web Booking BETA: Enhancing Your Digital Experience

Dear Customer,

We are excited to announce the **NEW Web Booking BETA**, designed to enhance your booking experience with a newly designed, user-friendly interface. This initiative is a first step on our journey towards fulfilling Strategy 2030's vision of an exceptional digital user experience.

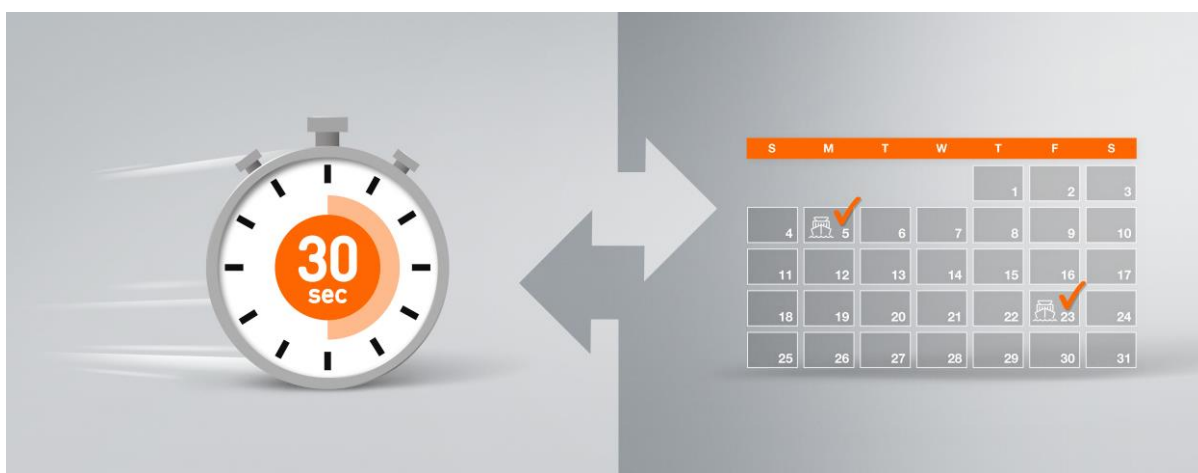
Key Benefits for You:

- **Ease of Use:** Initiate bookings with just one click and follow simple steps to complete the process.
- **Transparency:** All contracted information is auto-populated or made easy for you to select from the available dropdown menus, ensuring accuracy and reliability.
- **Instant Feedback:** Integrated verification process providing instant feedback on your booking data input

NEW Web Booking BETA

Join us in this exciting new phase and share your experience by filling out our [short survey](#).

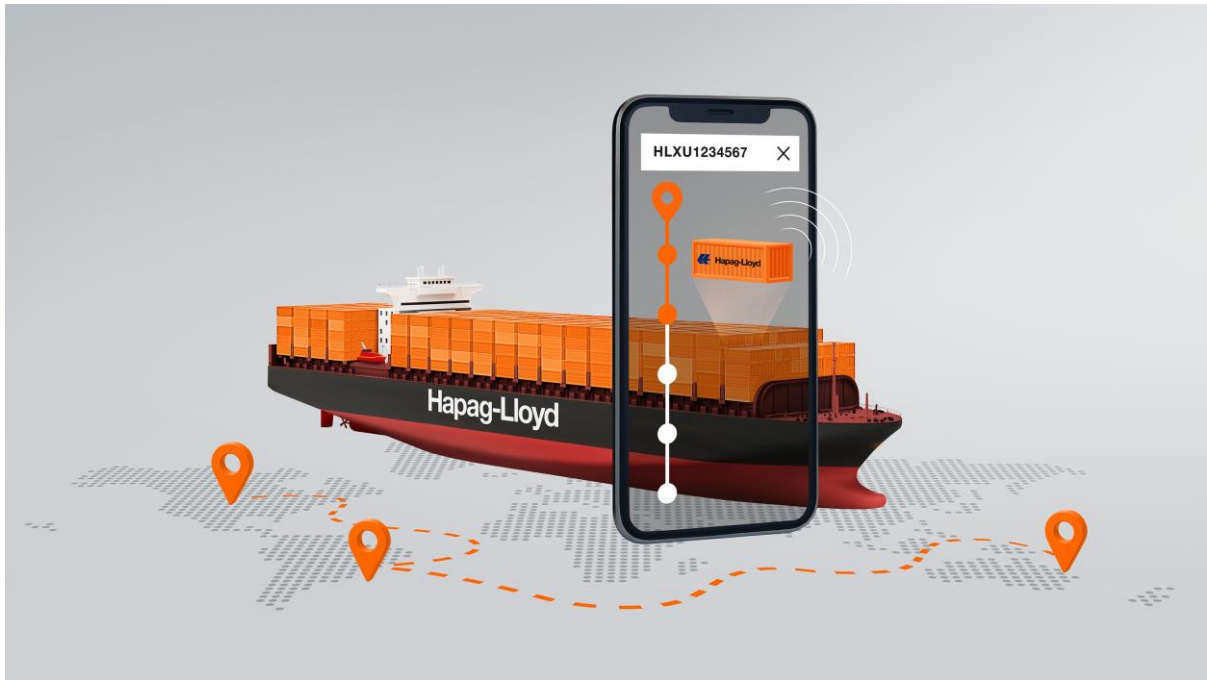
More from Our Online Business Suite:



Check Out Our Newest Tutorial Video for Quick Quotes and Quick Quotes Spot

Have you already checked out our new overview page that **shows you all your quotation options with Hapag-Lloyd at a glance**? This page also guides you in selecting the quotation option that matches your needs best. To make things even easier, we've created a new tutorial video that shows you every step in the process of finding the right quotation product for your business as well as using **Quick Quotes and Quick Quotes Spot**. Check it out!

[Watch the video now](#)



Track Your Live Position Now Every 15 Minutes

Our “**Live Position**” solution offers you a new tracking experience with our intelligent container fleet by letting you **monitor your container in real time** along its entire journey – whether by ship, rail, or truck. Based on your needs, we have enhanced the tool for you. Thanks to the latest update, you will now enjoy enhanced transparency, as our devices **transmit location updates every 15 minutes** instead of hourly. This gives you clearer visibility of your containers without affecting the battery life of the devices.

[Get LIVE Position](#)



Take Action for a Greener Future

Join us in tackling the **global challenge of climate change and clean shipping**. At Hapag-Lloyd, we're committed to reducing our carbon footprint and making sustainability easier for you. With **Ship Green**, you can conveniently book emission-reduced shipments online. Add Ship Green to your Hapag-Lloyd booking and **reduce the emissions of the ocean leg** of each shipment by 25%, 50%, or 100%. Together, we can make shipping climate neutral.

[Ship Green Now](#)



The Easy Way to Log Invoice Disputes in Real Time

Our user-friendly interface makes it easy to **log invoice disputes, submit relevant information, and check the status of existing disputes**. With real-time dispute creation, you'll **immediately receive a dispute number** and be provided with all the **details** by email.

Our 24/7 solution allows you to manage disputes anytime, anywhere. Simply log in to our Business Suite to **track the status of your dispute**.

[New Dispute Form](#)

Have you heard already?

The **minimum** cancellation and compensation applicable fee for Quick Quotes Spot (as per calculation logic) has changed from USD 100 to USD 50.

[Go to Quick Quotes Spot](#)