

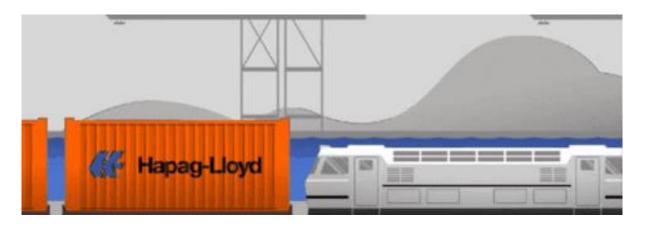


Looking for Updates on Services & Operations?

Dear Customer,

Here's a recap of the recent updates that you might have missed:

Sea shuttle service between Ukraine and Romania. Here's what you need to know



Since February 2022, Odessa and the other Ukrainian ports in the Black Sea were blocked out of trading lines. To ease the situation, we kicked off a fluvial service during April 2023, but its capacity was filled almost immediately. Therefore, we're excited to share with you that from May 27, 2024, we'll be offering vessel departures from Chernomorsk, UA to Constanta, RO every 5 days!

Learn more

Here's an update on Demurrage and Detention (D&D) Invoicing for the U.S.



Here are some important updates concerning the new regulations set by the Federal Maritime Commission (FMC) related to Demurrage and Detention (D&D) invoicing. These regulations have been effective from May 28, 2024.

These new requirements will impact how D&D charges are invoiced, and our goal is to ensure you are informed to facilitate a smooth transition.

Here's what you need to know.

Learn more

Peak Season Surcharge (PSS) & General Rate Increase (GRI) Updates



PSS from India to Arabian Gulf

- PSS from Asia to South Africa
- PSS from ISC & Middle East to North America
- PSS from Far East to Europe
- GRI from Latam to North America, Central America and Caribbean

India to Arabian Gulf

Asia to South Africa

ISC & ME to North America

Far East to Europe

GRI from Latin America

Our CGX service is back, now connecting China, West Africa, and Germany



In a time when reliability and space availability are the essence, one of the best options to transport your cargo is with a lean service. Back to our service catalogue, our China Germany Express kicks off in June this year.

Thinking about your cargo planning and the current market developments, we'll relaunch our service as a response to the current industry challenges, reducing complexities and expanding network opportunities for your business.

If your China-Germany supply chain needs a boost, or perhaps you were looking for extra capacity to West Africa, then hop on board our CGX and together, we will make it happen!

Learn more

Shipping with our Adriatic Sea Express (ADX), here's a service update



If you are shipping with our Adriatic Sea Express (<u>ADX</u>), here's the latest update for your cargo planning.

ADX Update

If you should have any questions, please contact our customer service teams at your <u>location</u>, who will be glad to guide you based on your individual situation.

Best regards,





From our Customer Communications Team