



Looking for Updates on Services & Operations?

Dear Customer,

Here's a recap of the recent updates that you might have missed:

[Here's an update on the Weight Deviation Fee \(FIO\) for India exports](#)



We want to make sure that you keep yourself updated with the latest fees for your preferred origin and destination countries. With this in mind, please note that the Weight Deviation Fee (FIO) charges for Export Cargo from India have changed.

FIO Update

[Peak Season Surcharges \(PSS\) across our six regions](#)

Peak Season Surcharge from India to Africa



A Peak Season Surcharge (PSS) from India to Africa* is coming up.

India to Africa

A PSS from South Africa, Djibouti and Sudan is coming up



A Peak Season Surcharge (PSS) from South Africa, Djibouti and Sudan is coming up.

From ZA, Djibouti & Sudan

PSS from North Europe to Latin America



A Peak Season Surcharge (PSS) is coming into effect from North Europe to West Coast of Latin America, Central America & Caribbean.

North Europe to Latam

A Low Water Surcharge is coming up for Manaus, BR shipments

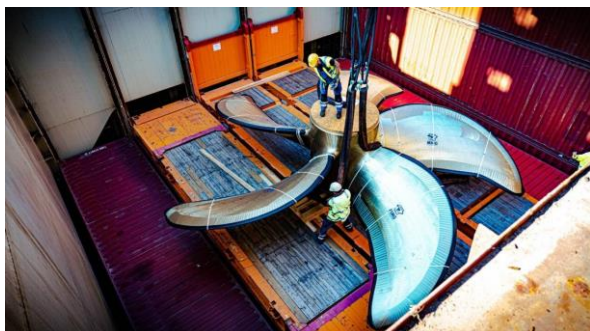


A Low Water Surcharge for cargo transported to and from Manaus, BR is coming up. The Low Water Surcharge will be effective from August 10, 2024, and is valid until further notice.

Low Water Surcharge

General Rate Increase (GRI) across our six regions

GRI from Latam to North America, Mexico, Central America and Caribbean



A General Rate Increase (GRI) from Latin America East Coast ports* to North America*, Central America and Caribbean* for cargo transported in Dry and Reefer containers is coming up.

GRI from ISC & Middle East to North America



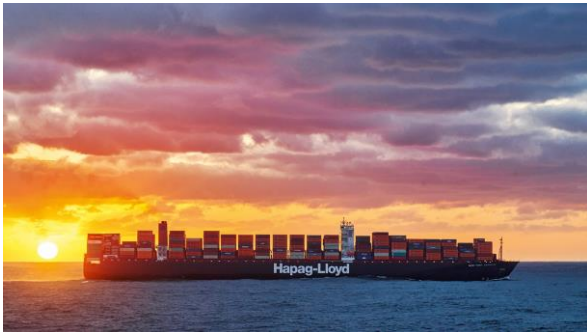
A GRI/ GRA from Indian Subcontinent & Middle East to North America for cargo transported in 20' and 40' Dry, Reefer and Special containers, including High Cube equipment is coming up.

[Latam to North America](#)

[ISC to North America](#)

Equipment Imbalance Surcharge (EIS) across our six regions

**Shipping from India to Africa?
An EIS is coming up**



An Equipment Imbalance Surcharge (EIS) is coming up. The EIS will apply to all dry equipment from all ports in India to all ports in Africa

[India to Africa](#)

Shipping from Tanzania, Kenya, Mozambique, and Namibia? An EIS is coming up



An Equipment Imbalance Surcharge (EIS) is coming up. The EIS will apply to all dry equipment from all ports in Tanzania, Kenya, Mozambique, and Namibia.

[Within Africa](#)

Shipping from Arabian Gulf and ISC to Europe? Here's an EIS



An Emergency Space Contingency Surcharge (ESC) is coming into effect for cargo loading from Arabian Gulf* and Indian Subcontinent* to North Europe* and South Europe*.

[Arabian Gulf & ISC to Europe](#)

Price Announcements



- Shipping from North Europe to Arabian Gulf? A price announcement is available
- Shipping from Indian Subcontinent to Europe and North Africa? A price announcement is available
- Shipping from North Europe to United Arab Emirates? A Price Announcement is available

[North Europe to Arabian Gulf](#)

[ISC to Europe and Africa](#)

North Europe to UAE

If you have questions concerning the above changes, please contact our customer service team at your **location**, who will be happy to guide you based on your individual situation.

Best regards,



Maria-Fernanda



Niklas Jan

from our Customer Communications Team