



Here's an update on the Canadian Rail situation

Dear Customer,

You may have seen the news on various sites about the current railroad shutdown in Canada. This situation is the result of unsuccessful labor negotiations between Canadian National (CN), Canadian Pacific Kansas City (CPKC), and the Teamsters Canada Rail Conference. As a result, both CN and CPKC have issued a 72-hour lockout notice to the Teamsters Canada Rail Conference (TCRC), with a potential strike and lockout set to begin on August 22, 2024.

The shutdown of the rail network could disrupt the transport of goods and affect industries that rely on rail for their supply chains, potentially affecting both Canadian and some U.S. regions. With your cargo planning in mind, we are constantly coordinating with our rail partners to minimize disruptions and ensure service continuity as much as possible under these circumstances. Our team has been proactive in developing contingency plans to meet the challenges posed by the labor dispute.

We are committed to keeping you informed with real-time updates as the situation develops. To assist with this, we are constantly updating the latest developments that are accessible by <u>visiting our live tracker</u>. Please bookmark <u>this page</u> to stay up to date with the latest developments.

We appreciate your understanding and value your continued trust and partnership. Should you have any concerns or require additional information, please do not hesitate to reach out to our teams at your <u>location</u>.

Best regards,



Maria-Fernanda from our Customer Communications Team



Niklas Jan

from our Customer Communications Team