



All train movements within Canada and between Canada and the United States have ceased.

Dear Customer,

Further to our previous [CustomerNEWS](#), we have an update on the Canadian Rail Situation.

The Canadian National (CN) and Canadian Pacific Kansas City (CPKC) have now locked out employees represented by the TCRC as of August 22, 00:01 ET. Until the railways and the TCRC come to an agreement, or binding arbitration is imposed, all train movements within Canada and between Canada and the United States have ceased.

With your cargo planning in mind, we're committed to supporting you through these challenging times. Therefore, we've updated our [Live Tracker](#) with the latest information on bookings, detention, demurrage, and storage fees, as well as the port rotation for vessels arriving in Canada over the coming days.

Please bookmark [this page](#) to stay up to date with the latest developments. We appreciate your understanding and value your continued trust and partnership. Should you have any concerns or require additional information, please do not hesitate to reach out to our teams at your [location](#).

Best regards,



Maria-Fernanda

from our Customer Communications Team



Niklas Jan

from our Customer Communications Team