



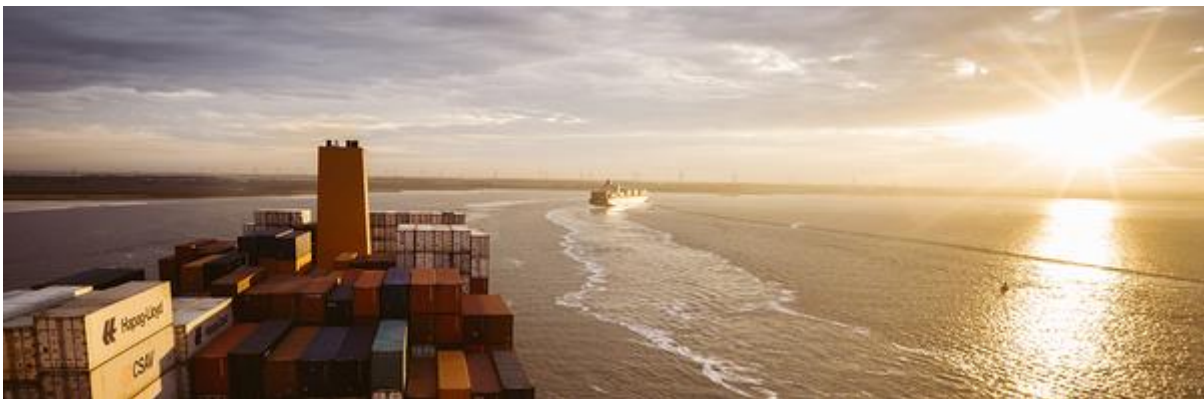
Here's your weekly overview of Services, Operations, Rates & Surcharges

Dear Customer,

Thank you for reading our latest news. This week, we're sharing with you the latest news posted on our CustomerNEWS covering rates, surcharges, services and operations. We aim at compiling the most relevant news for you. Remember to bookmark our [CustomerNEWS](#) and [Operational Updates](#) where we regularly publish new information.

Here's a recap of the recent updates that you might have missed:

[Shipping with our SEC service? Here's a rotation update](#)



If you're shipping with our South America East Coast Service (SEC), here's an update that may impact your cargo planning.

[SEC Update](#)



[Here's a schedule update for our services between Asia and Europe](#)

Below you can find additional schedule modifications concerning our services between Asia and Europe.

[Schedule Update](#)

[General Rate Increases \(GRIs\) and a GRA across our six regions](#)

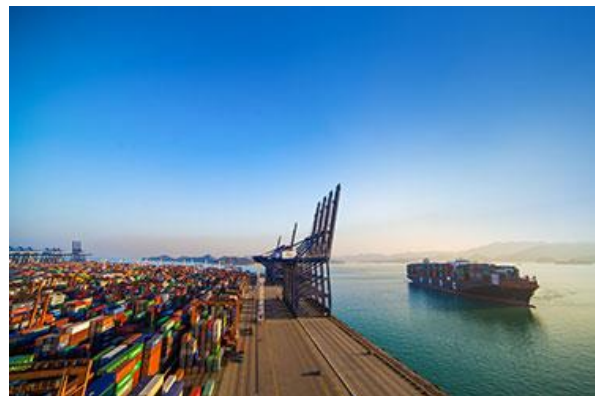
[GRI and GRA from ISC and Middle East to the USA](#)



A General Rate Increase (GRI) and General Rate Adjustment (GRA) from Indian Subcontinent & Middle East to the USA East Coast and Gulf Coast are coming up.

[GRI & GRA Update](#)

[GRI from Asia to Latin America](#)



A General Rate Increase (GRI) from Asia to the West Coast of South America, Mexico, Central America and the Caribbean is coming up.

[GRI Update](#)



[Here's an update on the Rhine River low water surcharge](#)

The low water levels at the Rhine River are affecting barge transports due to the draft restrictions.

[Low Water Surcharge Update](#)

[Shipping from East Asia to the US East Coast and US Gulf Coast? A WID is coming up](#)



A Work Interruption Destination surcharge (WID) is coming up. This local charge will apply for imports to the US Gulf and US East Coast from all ports in East Asia, and is valid until further notice. The details for the WID are listed below:

[WID Update](#)

[Here's a THC update for Auckland, New Zealand](#)

The Terminal Handling Charge (THC) for Metroport Auckland, NZ is changing.

[THC Update](#)



[Shipping with our ANP service? Here's a rotation update](#)

If you are shipping with our North America East Coast - New Zealand - Australia Service (ANP), here's an update that may impact your cargo planning.

[ANP Update](#)

[Here's a an update on the temporary booking restriction in Port-au-Prince](#)

Due to operational disruptions in Port-au-Prince caused by civil unrest, there is a temporary booking restriction. For additional information, please contact our customer service team at [your location](#).

[Booking Restriction Update](#)



If you have questions concerning the above changes, please contact our teams [at your preferred location](#), who will be happy to guide you based on your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communications Team