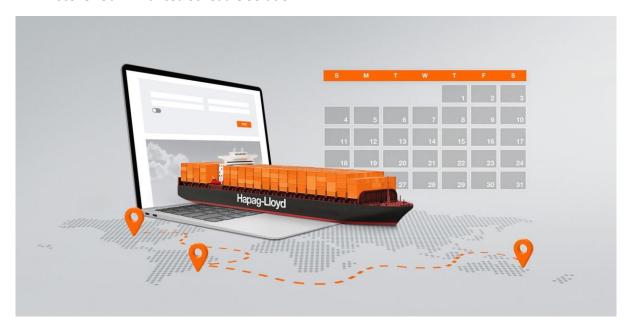


# Navigate, Filter and Access Schedules with Ease: Discover Our Enhanced Schedule Solution



Dear Customer,

Have you already heard about our new "Schedule" application?

We have developed a **new cloud-based solution** that provides you with a **seamless experience!** While exploring **various routes, different methods, and dates** for sending your goods, we include **doorstep pickup and delivery.** 

With our new tool, you get **detailed search results** based on your criteria – and with even more **useful data** on each of the routes we provide you with. Moreover, once you select the **specific route**, you can continue business with **Hapag-Lloyd**, including **getting quotations** on your cargo.

"Our latest Schedule application integrates seamlessly with our suite of web solutions, including Booking and Quick Quotes, ensuring a smooth and unified customer experience. Furthermore, our advanced technology stack enhances security measures, fortifying it against potential bot attacks."

Director IT Bjoern K. - Web&Mobile

See schedule



## Goodbye eaSI, Hello New Shipping Instructions!

Although **eaSI proved itself useful** for many years and **customers all over the globe** are familiar with it, it's time to say goodbye and welcome a **brand-new solution with many benefits**. So if you're still using eaSI – **now is the time to switch** to a more intuitive experience.

If you don't want to rely on **PDFs to submit your shipping instructions**, we've got your back! That's why we have introduced the <u>new Shipping Instructions</u>. With this **streamlined tool**, you can submit your shipping instructions more easily and **benefit from faster turnaround times**.

**Start now**, as **eaSI shutdown** is coming soon.

**Submit Shipping Instructions** 



## **Live Position: Now with Consignee Access**

Thanks to the **latest update**, consignees can now buy <u>Live Position</u> after the Sea Freight invoice is submitted and the **B/L** has been released – if they are mentioned as consignee in the B/L.

**How to use Live Position** as a consignee? You need a **payer account** and must be registered in the **Online Business Suite**. **Live Position** for consignees costs **USD 15**, regardless of haulage mode, and can be booked after the sea freight invoice has been submitted and, at the latest, **five days before the arrival** in the Port of Destination.

As of now, **consignee access** is limited to certain countries: the **EU**, **Switzerland**, **UK**, **Chile**, **India**, **Canada**, **Mexico**, **and China** – but we're working on expanding the scope.

This version highlights the key actions, requirements, and details for consignees using <u>Live</u> Position.

**Get Live Position** 



## Additional Freetime - Get Container-Detention Time

Running out of time? Use our <u>Additional Freetime</u> option and secure up to ten additional days for detention at your shipment's destination. You can purchase <u>Additional</u> Freetime for 20- and 40-foot standard, high cube, and special shipping containers, including for dangerous goods and for both in-gauge and out-of-gauge cargo.

Maximize your flexibility with our Additional Freetime! Benefit from better planning, transparent costs, and a fast and flexible solution tailored to your needs.





**Shipping Guarantee – Secure Your Spot** 

To ensure that your cargo is shipped in line with your initial booking and is protected from any rollovers, simply secure it with our <a href="Shipping Guarantee">Shipping Guarantee</a>!

Enjoy the flexibility to purchase the **Shipping Guarantee** up to **three days before departure** and benefit from **planning security**. Stay in full control with our **Shipping Guarantee!** 

**Buy your Shipping Guarantee** 



## Ship Green Has Now Reached 600+ Customers!

We're thrilled to announce a major milestone: <u>Ship Green</u> has surpassed 600 customers worldwide! This incredible achievement is a testament to the growing demand for sustainable shipping solutions and the trust our customers place in us.

By choosing **Ship Green**, you are not only **reducing your carbon footprint**, but also **enhancing your brand image** as a **sustainability leader**.

**Ship Green now** 



# **Optimize Your Shipping Experience with Quick Quotes**

At **Hapag-Lloyd**, we understand the value of **time and efficiency** in your shipping operations. That's why our streamlined online tool – **Quick Quotes** – provides you with **fast and competitive rate quotations** for your container shipping needs.

The tool is **seamlessly integrated** into our **Online Business Suite**, enabling you to obtain **instant rate quotations** with just a few clicks. It's available **around the clock**, ensuring you have access to the **latest shipping rates** whenever you need them. **Getting a quote** has never been easier.

**Get your quote** 



## **Special Cargo Quotes – Get Customized Quotes**

Using the <u>Special Cargo tool</u>, you can quickly request a quote for your <u>out-of-gauge and</u> break-bulk cargo directly in the <u>Online Business Suite</u>. By completing this <u>simple online</u> form, you'll provide all the required details, allowing our expert team to generate a <u>tailored</u> quote for you in no time at all – making shipping extraordinary cargo super simple!

**New Special Cargo Quotes** 

# Sharing is caring: get your colleagues onboard!



Love to get Hapag-Lloyd updates delivered right to your mailbox? Share our newsletter with your colleagues – so no one misses any updates!

Share now

Kind regards,

Your Hapag-Lloyd team