



## CUSTOMER ADVISORY

New ACI Regulations for Shipping to Libya Starting November 2024

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22/10/2024

Dear Customer,

We would like to inform you about the recent update regarding the implementation of the **Advance Cargo Information System (ACI)** in **Libya**. The Libyan Customs Department has announced that, effective from **November 1, 2024 saildate**, the **ACI system** will be **mandatory** for **all goods offloaded at Libyan ports**.

### Key Points to Note:

- **Mandatory ACI Number:** All goods shipped to Libya must have an ACI number before the shipping process can proceed. Failure to obtain an ACI number will result in the re-export of the goods.
- **Bill of Lading Requirements:** The ACI number must be included on the bill of lading.

Kindly ensure that the ACI number is included in your shipping instructions, in the marks and numbers section. Mentioning the word 'ACI' before the number is mandatory. For example: 'ACI XXXXXXXXXXXXXXXXXXXX'.

Please be aware that without this number, we will not be able to load your container. Thank you for your understanding.

For more details on the ACI system and its procedures, please visit the official website at [aci.customs.gov.ly](http://aci.customs.gov.ly). or watch the informational video [here](#)

Should you have any other queries or require further assistance with the procedure, please contact the Libyan Customs Authority via email at [aci@customs.gov.ly](mailto:aci@customs.gov.ly) or the support center at [helpdesk@acilibya.ly](mailto:helpdesk@acilibya.ly).

We thank you for your cooperation. Should you have any questions regarding the submission of your booking request or your shipping instructions, please contact our customer care department for further assistance:

We thank you for your continued support.

**MSC Mediterranean Shipping Company**