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CMA CGM customers targeted by hackers in new fraud attempt

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- by Shipping Telegraph

French container liner giant CMA CGM said its customers are targeted by hackers in another fraud attempt. The shipping company has recently been facing increased fraud attempts.

In the latest incident, CMA CGM notified its customers that hackers are usurping CMA CGM identity in their conversation with its customers by email asking them to pay CMA CGM invoices on their own accounts, pretexting a change of bank account details.

The company gave details about the operating process of the hackers.

“Hackers might intercept a genuine conversation between you and CMA CGM and replace CMA CGM’s email by a fake email. Then they will continue the email conversation and at some point request a change in the bank account details,” the CMA CGM said in a notice.

“Hackers might call you directly or contact you via an unusual channel such as social network, requesting an urgent payment for their company due to personal sickness, emergency, financial distress, etc.”

No further details have been disclosed.

The container liner urges its customers not to reply or forward as it may be a fraudulent email and phishing attempt. It also says to report this suspicious activity to the usual CMA CGM local contact.

The Group advises its customers to be vigilant in this context as this is not a Group practice to communicate bank details at customer care level nor at any other channels.

“CMA CGM bank account details are only indicated on our invoices,” insisted the Marseille-based firm.