

November 15, 2024

Canadian West Coast Port Disruption #4 **Conclusion of Disruption**

Dear Valued Customers,

Following our [Customer Advisory #3](#), the CIRB (Canada Industrial Relations Board for the government) has ordered the parties back to work, concluding the disruption.

The recovery process is underway. Shipment operations and gate operations at the Canadian West Coast have resumed. With terminal operations expected to return to normal, ONE returns bookings acceptance policy and demurrage/detention rule to normal.

Bookings Acceptance Update

- **Export out of Canada**

Refrigerated bookings return to normal procedure with immediate effect. The other container type size remains as normal procedure.

- **Import into Canada / United States**

Dry & Reefer (including dangerous cargoes): accept bookings as normal procedure.

Demurrage / Detention rule

- **Import Demurrage** clock will be resumed based on terminal opening for cargo movement. ONE does not charge demurrage at rail locations as per the current standard policy of ONE.
 - **Export Demurrage** will continuously follow ONE's standard policy based on the terminal ERD (Earliest Return Date).
 - **Export Detention** clock will restart on Monday, 11/18/2024 for the ocean terminal locations where the detention clock was turned off. For the inland locations, the Detention clock will restart based on the rail reservation availability.
 - **Import Detention** clock has been running as long as the empty return is available.
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The latest vessel status as of Nov 15th is as follows (subject to change).

For Vancouver

Service	Vessel Voyage	ETA / ATA Vancouver	Latest Status
PN3	YM TARGET 021E/021W	11/06	At Vancouver Berth and working
PN1	MOL PREMIUM 080E/080W	11/16	At Anchorage in Vancouver
PN4	YM PLUM 184W/185W	11/17	At Anchorage in Vancouver
PN1	ARGUS 0224E/0224W	11/21	Now working at Tacoma, calling Vancouver next.
PN3	HMM PERIDOT 003E/003W	11/21	At Anchorage in Vancouver
PN4	CONTI CONTESSA 0120E/0120W	11/21	At Anchorage in Vancouver

For Prince Rupert

Service	Vessel Voyage	ETA / ATA Prince Rupert	Latest Status
PN4	YM MOVEMENT 077W/078W	11/15	At Anchorage in Prince Rupert
PN4	YM UNIFORM 0238W/0238W	11/20	Now on ocean and heading to Prince Rupert

Sincerely,
Ocean Network Express (North America) Inc.

