



Here's your weekly overview of Services, Operations, Rates & Surcharges

Dear Customer,

Thank you for reading our latest news. This week, we're sharing with you the latest news posted on our CustomerNEWS covering rates, surcharges, services and operations. We aim at compiling the most relevant news for you. Remember to bookmark our [CustomerNEWS](#) and [Operational Updates](#) where we regularly publish new information.

Here's a recap of the recent updates that you might have missed:

[Shipping from Latin America to North America? A PSS is coming up](#)



A Peak Season Surcharge (PSS) is coming into effect Latin America to North America for Reefer Cargo.

[PSS Update](#)

[Shipping from North Europe to West Africa? An ESC is coming into effect](#)

A Emergency Space Contingency Surcharge (ESC) is coming into effect from North Europe to West Africa. The details for this ESC are listed below:



[North Europe - West Africa](#)



[Shipping from the East Coast of South America? A GRI is coming up](#)

A General Rate Increase (GRI) from the East Coast of South America to North and Central America, and the Caribbean is coming up.

[GRI South America](#)

[ICS2 went live on October 15, 2024 – here’s a recap of the information that you’ll need](#)



The EU Customs Advanced Filing went live on October 15, 2024. We thought you'd like to know the basics for your cargo planning.

- On September 13, 2024, we released an update on the ICS2 filing requirements outlining the essential data needed to ensure a smooth process for your cargo planning.
- On April 8, 2024, we released a detailed summary of ICS2, explaining how the EU Customs Advanced Filing system works. You'll also find the essential shipping information required.
- On January 16, 2024, we made a short update about the basic ICS2 information.

[Data Required](#)

[ICS2 Overview](#)

[Basic Information](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



**Maria-Fernanda**

from our Customer Communications Team