



**Welcome to your weekly overview of Rates, Surcharges, Service news and Operational Updates**

**Dear Customer,**

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

[Here's an update for our China Germany Express \(CGX\) service](#)



If you're shipping with our China Germany Express (CGX) service, here's an exciting update. Starting January 2025, our weekly service will have a rotation change with an extended port coverage in Asia and Europe.

[CGX Update](#)

[Here's an update on our Jeddah Express \(JDX\) service](#)

If you're shipping on our Jeddah Express (JDX) service, here's an update for your cargo planning. Our JDX will be changing its rotation to reach Türkiye and Morocco.



[JDX Update](#)



[Did You Know? Our Grape Connect from South Africa to Europe launches this December](#)

With our reefer containers ready to carry your grapes, we'll kick off our Grape Connect on week 51. We've built this connection with our South America – Africa Triangle (SAT) and West Europe – West Africa (WWA) services.

[Learn more](#)

[Shipping from Ecuador, Peru and Chile to West Africa? An ESC is coming into effect](#)

A Emergency Space Contingency Surcharge (ESC) is coming into effect for reefer cargo loading from Chile, Peru and Ecuador to West Africa. The details for this ESC are listed below:



[South America - West Africa](#)



[Shipping between Far East and Europe? A price announcement is available](#)

A General Rate Increase (GRI) from the East Coast of South America to North and Central America, and the Caribbean is coming up.

[Far East - Europe](#)

[Here's an update on charges for Iskenderun, Türkiye](#)

If you are shipping to and from Türkiye, here's an update on the local charges for Iskenderun.

[Türkiye Update](#)



[Shipping from Peru, Ecuador and Chile to North America? A PSS is coming up](#)



A Peak Season Surcharge (PSS) is coming into effect from Peru, Ecuador and Chile to North America.

[PSS Update](#)

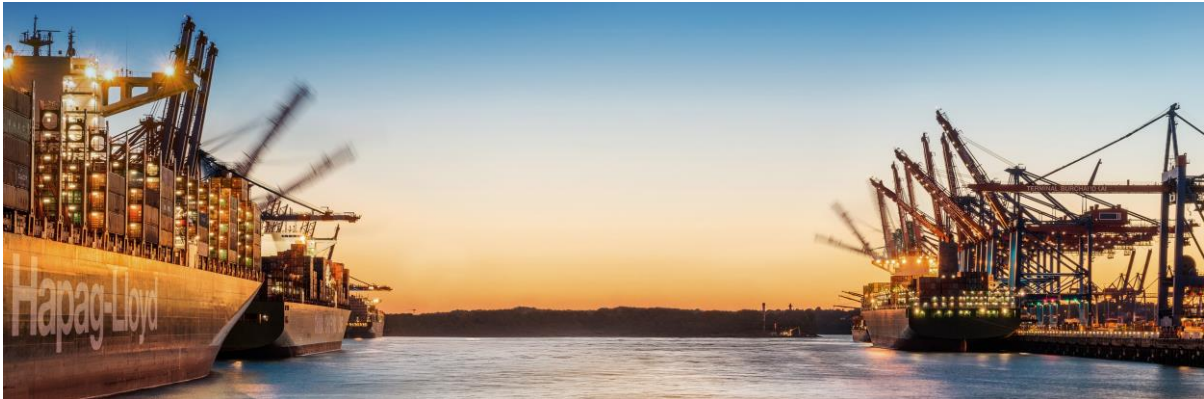
[Here's an update on the operational disruptions across main ports in Canada](#)



Here's an update on the ongoing labor actions that are impacting Canada's major ports in Montreal, Vancouver, and Prince Rupert. Please visit our [Live-Tracker](#) to stay up to date with the latest developments, including an overview of vessels that are impacted by the situation.

[Learn more](#)

[Here's an update on delays due to bad weather in the region of Valencia, Spain](#)



Please find below update on the rail connection for Madrid – Valencia – Madrid. As [previously communicated](#), this rail corridor is not expected to be operative during the next weeks but we are looking forward to providing the continuity of this service. Therefore, since November 8 2024, we have been working with the following alternatives to support your cargo planning.

[Learn more](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



**Maria-Fernanda**

from our Customer Communications Team