



Customer Advisory

Change to Emergency Contingency Surcharge E3W and E4W Trades

01 November 2024

Dear customer,

We would like to inform you of changes to the Emergency Contingency Surcharges (ECS) for E3W and E4W trades, related to the ongoing situation in the Red Sea / Gulf of Aden. This change impacts East and South India to North Europe (E3W), Sri Lanka to North Europe (E3W), East and South India to Mediterranean (E4W) and Sri Lanka to Mediterranean (E4W).

The situation continues to cause industry-wide disruptions, including delays at ports. We are experiencing industry-wide equipment and capacity shortages, as well as long-term additional costs and strong demand from our customers.

We know our customers are facing challenges too and we are continually reviewing our surcharges in this constantly evolving environment. Due to market developments, changes will take effect from the Price Calculation Date (PCD) 15 November 2024. As always, you can see the changes to the ECS surcharge [here](#).

All surcharge changes are subject to any required regulatory approvals and notice periods, after which the surcharge will apply.

You will see any relevant surcharges on your latest invoices, and we will keep you updated of any further changes.

For the latest information, including on changes to surcharges, please visit our dedicated [Red Sea / Gulf of Aden page](#) on Maersk.com. We urge you to regularly check the surcharge pages to remain informed on changes regarding surcharges.

If you have any further questions, please [contact your local Maersk office](#) or Maersk representative. They are standing by to help.

Thank you for your understanding during this time. We remain committed to supporting you and your business with your supply chain needs.

Sincerely,

A.P. Moller-Maersk

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