

Nov 07th, 2024

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service, ONE will implement below new surcharge.

The severe flooding in Valencia has caused significant disruptions, as road closures and access restriction continue affecting the region and the rail connection is totally broken by the normal corridor. To address this, our rail vendors are implementing a temporary congestion fee of €225 per container for all containers handled by train **to/from Valencia – Madrid (both directions)** across all trade lanes and services with immediate effect and will be valid till further notice.

Applicable Charge:

Inland Haulage Premium (INP)

EUR 225/ Container (All container types)

Effective Date:

Non-FMC regulated trades

Nov 8th, 2024

FMC regulated trades*, Canada

Nov 8th, 2024

(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.