

Welcome to your weekly overview of Rates, Surcharges, Service news and Operational Updates

Dear Customer,

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

[Gemini Cooperation: Start booking your cargo](#)



We recently opened our bookings on all our services for you, marking another significant milestone for Gemini Cooperation. You can get started on your bookings [here](#) for both Gemini and non-Gemini services.

[Booking update](#)



[Shipping with our Indian Ocean Service? Here's a service update](#)

If you are shipping with our Indian Ocean Service (IOS), here's the latest update for your cargo planning.

[IOS service update](#)

[Shipping from Middle East & the Indian Subcontinent to North America? A GRI/GRA is coming up](#)

A General Rate Increase (GRI)/General Rate Adjustment (GRA) from Indian Subcontinent & Middle East to North America is coming up.

[ISC & Middle East GRA](#)





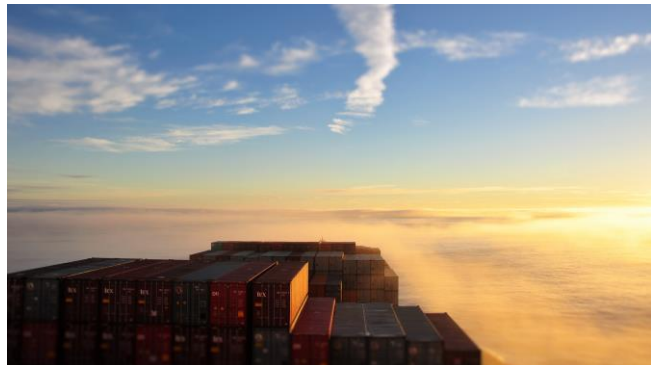
[Shipping from Central America & the Caribbean to North Europe? A PSS is coming into effect](#)

A Peak Season Surcharge (PSS) for Dry Cargo is coming into effect from Colombia & the Caribbean to North Europe.

[PSS update](#)

[Here's an update on Angola's Export Demurrage fees](#)

If you're shipping from Angola, here's an update on the local charges. The new values can be viewed by visiting [this link](#).



[Local charges update](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communications Team