



January 8th, 2025

Customer Advisory – Possible Service Disruptions due to Potential Strike

Dear Valued Customers,

We want to update you on the ongoing contract negotiations between the International Longshoremen Association (ILA) and the United States Maritime Alliance, Ltd. (USMX). While both parties have agreed to extend the master contract through January 15th, they have not yet reached a final agreement.

Without an agreement, work disruptions at container terminals along the US East Coast and Gulf remain a possibility beginning January 16th, which could lead to schedule changes, service delays, and restrictions on receiving certain cargo types or routes at marine terminals and rail facilities. Please check if the receiving rail and terminal location has any restrictions in place, prior to dispatching your trucker to collect an empty container or returning laden cargoes.

To mitigate potential issues, we strongly encourage customers to expedite the pickup of their cargo from East and Gulf Coast ports. Acting promptly will help minimize the risk of delays or complications should disruptions occur.

In anticipation of potential disruptions, the NS (Norfolk Southern) Railroad has already announced restrictions on receiving.

• For NSRR receiving details, please refer to: Intermodal Terminals & Schedules | Norfolk Southern

We recognize the challenges this may present and are committed to keeping you informed and supported throughout this period.

Thank you for your understanding and continued partnership. We value your trust and remain dedicated to serving you.

In case of any further questions please do not hesitate to contact our Customer Service and Sales colleagues.

Sincerely yours, OOCL Ltd. ZN Deutschland

Orient Overseas Container Line Ltd. Zweigniederlassung Deutschland

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